



## aiOla's Speech AI: Achieve Operational Excellence & Guest Satisfaction

To keep guests happy and satisfied, hospitality organizations must execute every operational process with speed, precision, and excellence. This includes considering factors such as regulatory compliance and risk management, all underpinned by operational excellence.

aiOla empowers hospitality staff to execute critical processes more efficiently, safely, and collaboratively by speaking to aiOla's mobile app in any language and accent. aiOla accurately captures this valuable voice data, converting it into structured text, and automatically completes inspection forms, audits, reports, and more. This ensures accuracy in quality control and safety checks, supporting meticulous record-keeping.

### Replace manual, paper-based processes with voice-activated workflows, enabling hospitality workers to complete tasks with speed and unmatched accuracy

#### aiOla:

- Understands 100+ languages, accents, and unique business jargon
- Provides real-time alerts for faulty equipment or issues, enabling prompt action from technicians
- Operates effectively in noisy environments with varying acoustic conditions
- Captures and analyzes valuable speech data for insights and process optimization. Data is electronically filed, ensuring easy access for audits
- Seamlessly integrates with existing CRM and ERP systems

#### Sample Use Cases



##### Equipment and Facility Inspections

Staff use speech for critical observations, removing the need for manual data entry while inspecting equipment or facilities. Faults are efficiently reported, and technicians are notified via specific alerts to address relevant issues in a timely manner.



##### Safety Audits

Conduct safety checks thoroughly, accurately, and faster with speech-driven processes. Facilities employees maintain safety standards with hands-free operations.



#### aiOla's Impact

### Speak to Get the Job Done Right.

#### Reduce

- Manual data entry
- Human error rate
- Inspection time
- Process bottlenecks and communication delays

#### Increase

- Processing accuracy
- Quality control
- Inspection efficiencies
- Safety compliance

#### Learn More

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